

WARRANTY

TIMERS + THERMOSTATS

Our products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or resupplied if the goods fail to be of acceptable quality and the failure does not amount to a major failure

All Timers/Thermostats are covered with a 2 year warranty for construction. Please contact RADIANT HEATING ON 08 9302 4140 confirming date, place of purchase and where possible providing a copy of the original receipt.

We will then either arrange to repair or supply a replacement item free of charge.

Please note that we do change product specifications from time to time, so in the event that the model being replaced under warranty is no longer available for sale, we will endeavour to offer the most similar model to the one originally purchased. Should this not be acceptable we would then offer a refund on the purchase price paid.



TWO
years